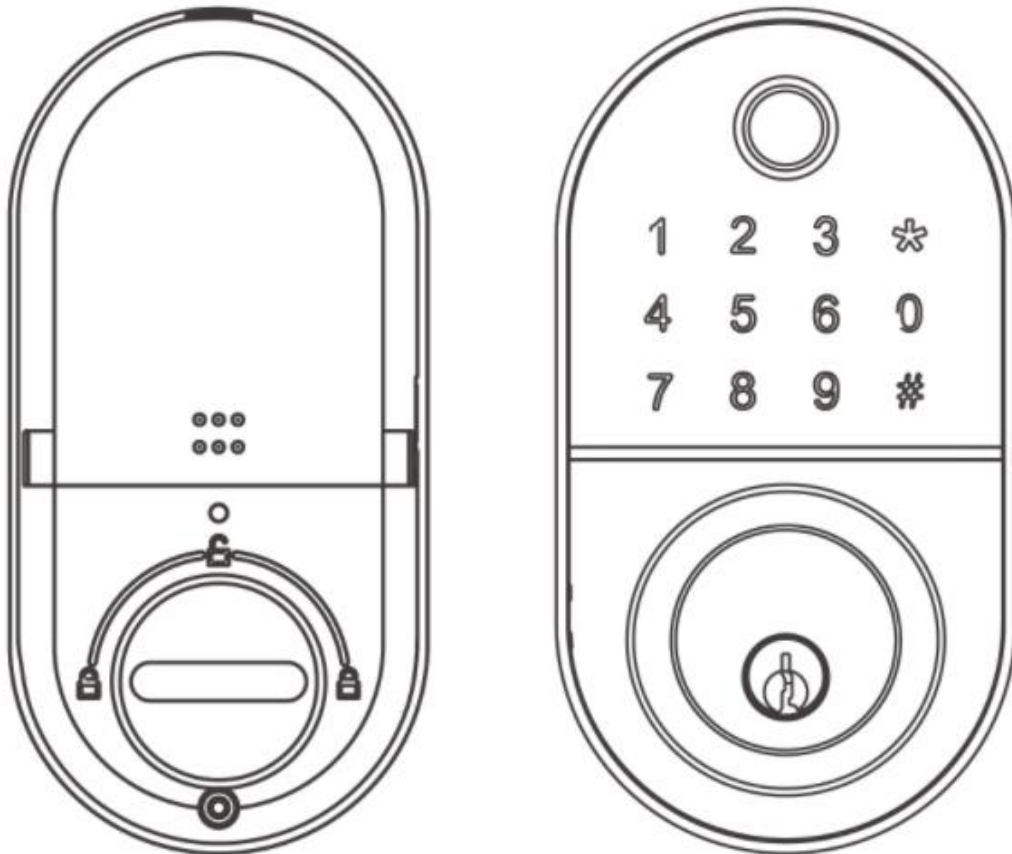


# Smart Lock

## User Manual

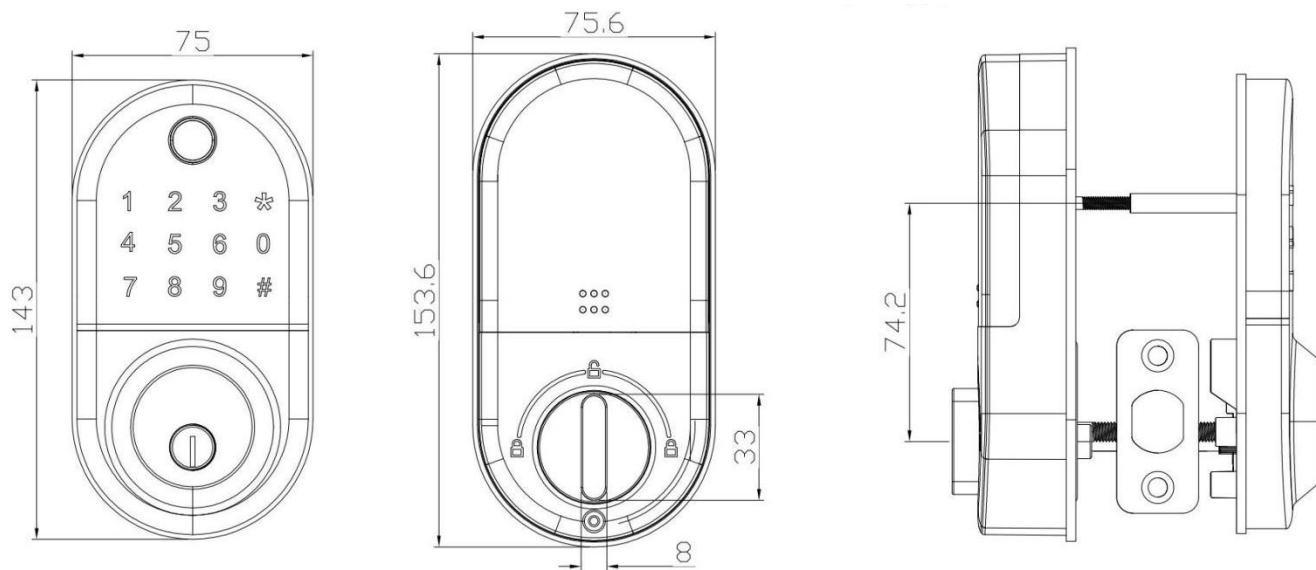


## IMPORTANT NOTES

- 1.Mechanical keys please keep outdoor, just in case keys lock in doors.
- 2.Please replace for the battery when low wattage alarm.
- 3.Reading this manual carefully before installation, and keep it for future reference.

# 1. Introduction

## 1.1.Lock structure



## 1.2.Packing List



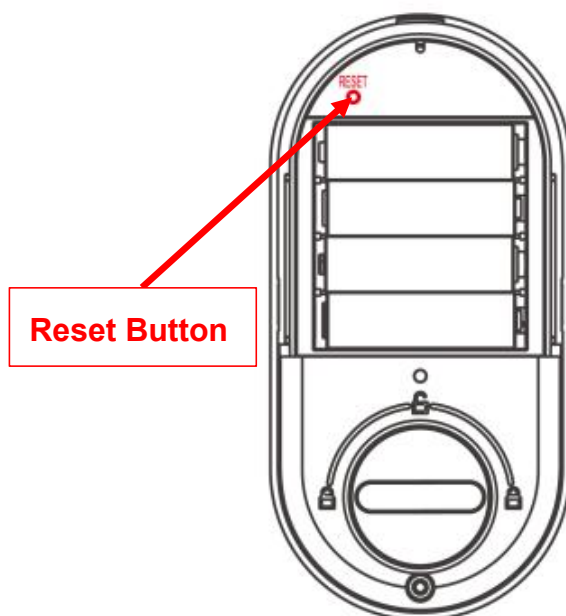
Check the following drawing to check whether the package contains all the parts

NO	Name	Qty	NO	Name	Qty
1	Front Pane	1	11	PM2*3 Round-headed screw	1
2	Back Panel	1	12	Mortise Screws:M5*10mm (For Aluminum Door)	4
3	Mortise	1	13	Mortise Screws:M4*20mm (For Wooden Door)	4
4	Card	3	14	Screw Stubs:M5*30mm	1
5	Mechanical Key	2	15	Screw Stubs:M5*40mm	1
6	Waterproof Rubber Plate	2	16	M5*11mm Screw	2
7	User Manual	1	17	M5*25mm Screw	1
8	Strike&Strike Box	1&1	18	M6*55mm Screw	2
9	Drawing	1	19	M5*30mm Screw	1
10	PM3*8 Round-headed screw	3	20	M6*65mm Screw	2

### 1.3.Specifications

Suitable for Models	T13B-YB	Doors Applicable	Aluminum door Wooden door
Materials	Aluminum alloy	Working Voltage	6V/4x AA Batteries
Lock Weight	1.3KG	Door Thickness to Fit	33-58mm
Unlocking Way	Bluetooth Fingerprint(option) Password Card Mechanical key Gateway(option)	Data Capacity	Fingerprint: 50 Password: 50 Card: 50
Color	Silver Black	Working Temperature	-10℃-55℃
Low Wattage Alarm	Less than 4.8V	Working Humidity	0-95%

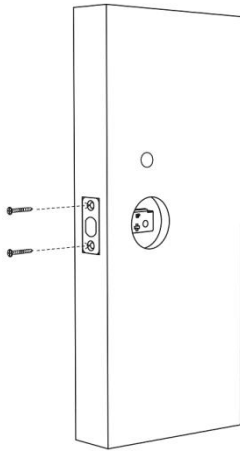
### 1.4.Initialization



Open the cover plate of the front panel ,long press the "Reset" button on the back panel for 5s,and the initialization is complete .

## 2. Installation Diagram

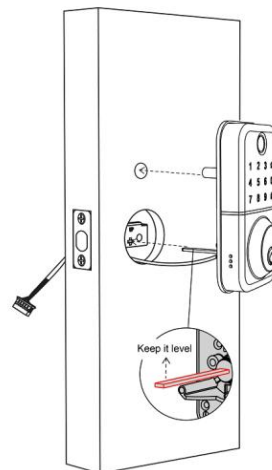
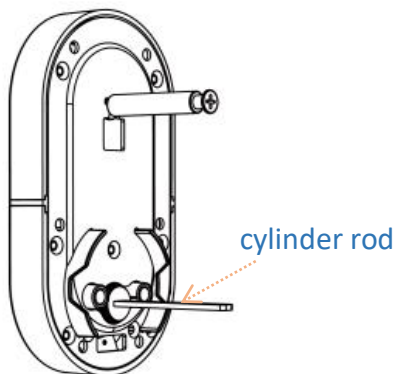
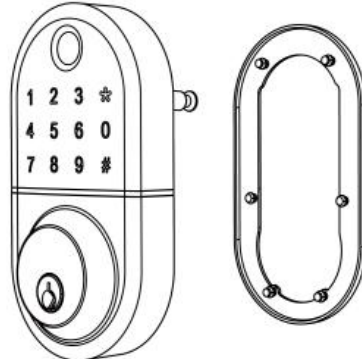
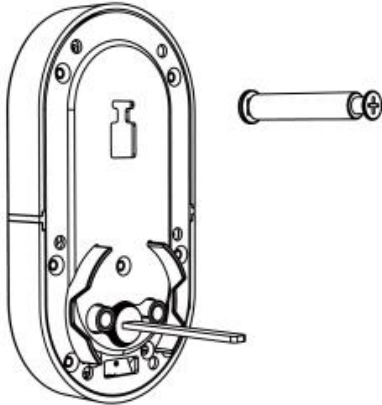
### Step 1 Install Mortise



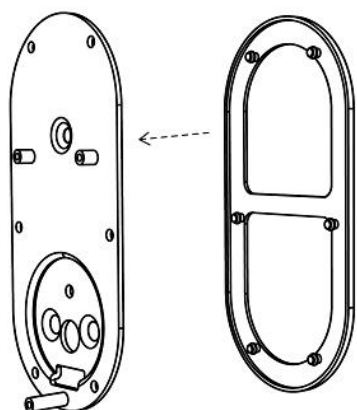
1. Install the mortise into the door with screws
2. keep the deadbolt in retracted position

### Step 2 Install Exterior Assembly

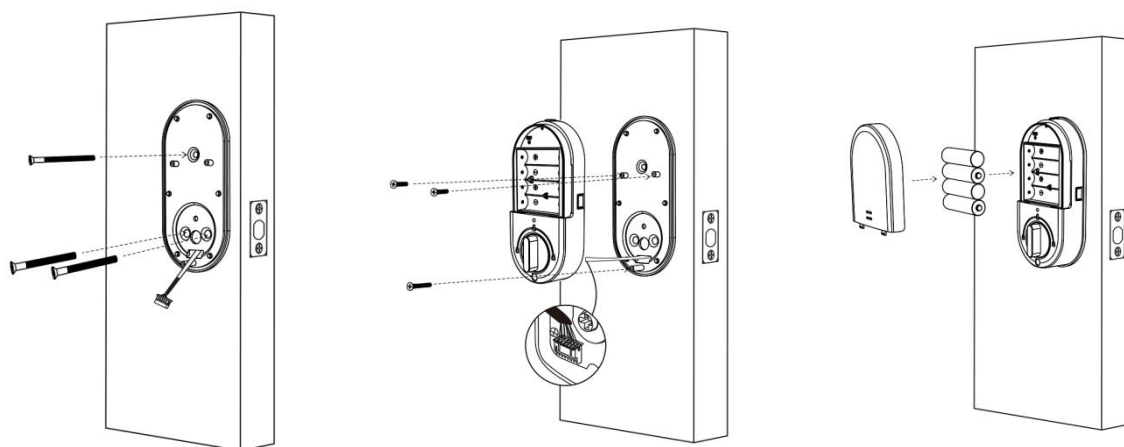
1. Install the sliding screw stubs to the front panel.
2. Install the waterproof rubber plate to exterior assembly.
3. Keep the cylinder rod horizontal when installing.
4. Install the exterior assembly to the door.



### Step 3 Install Interior Assembly

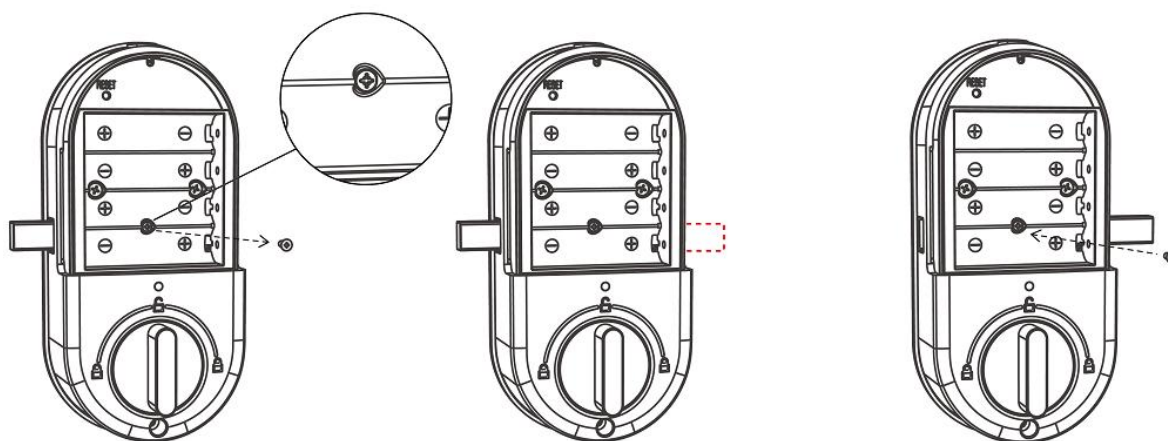


1. Install the waterproof rubber plate to fixing plate.
2. Fix the fixing plate and exterior assembly with screws.
3. Connect the wire, Install the interior assembly on the fixing plate with screws.
4. Install the battery and battery cover to complete the installation.



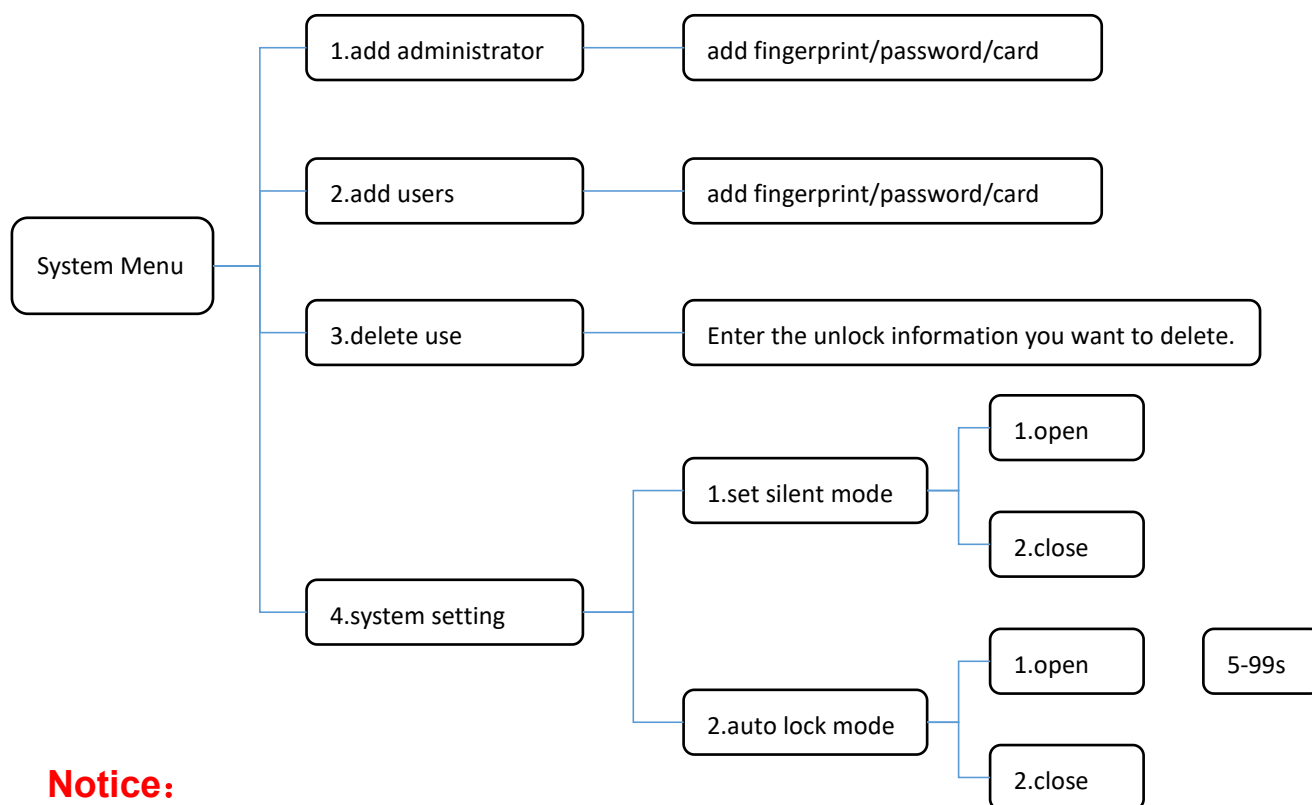
### Step 4 Adjust the door sensor

Loosen the screws on the rear panel, and then push the door sensor towards the door frame to ensure that the door sensor and the magnet are within the sensing distance.



### 3.Local settings for locks

Enter system menu:Press "\*"#" on the keypad,and then input administrator information (If the administrator has not been added yet, the initial password is 123456)



#### Notice:

- 1.Enter the user's fingerprint/card/password to delete the user.
- 2.Open the silent mode, and there will be no prompt sound for the operation lock in the non-system setting state.
- 3.After opening the automatic lock mode, the lock time can be set to 5-99s.
- 4.Set the motor direction
  - (1) When the door is left open, press "\*"1#+verify administrator" to make the motor turn left
  - (2) When the door is opening to the right, press "\*"4#+verify administrator" to make the motor turn right

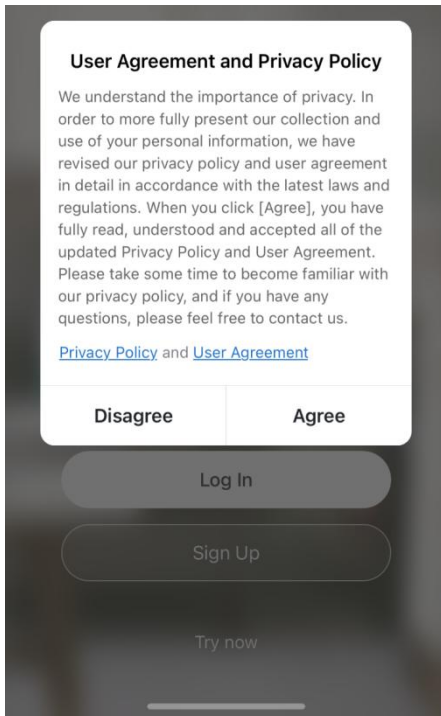
## 4. App operation

### 4.1.Download

You can search for [ Smart life] in various app stores or scan the QR code above to download



### 4.2.Register



1.Click “Sign Up”and read the Privacy Policy after it pops up. Click “Agree” and enter the registration page.

2.You can use email or mobile number as your account to register. The country/region of the APP will be the same as the phone's. You can also change it by yourself when registering. ( You cannot change the country/region after the registration). Enter mobile number/email and click”Get Verification Code”.

3.Enter the verification code and turn to the password setting page. Set your password as required and click “Done”.

### 4.3.Registration and Login Your Account

#### (1) login with an existing account

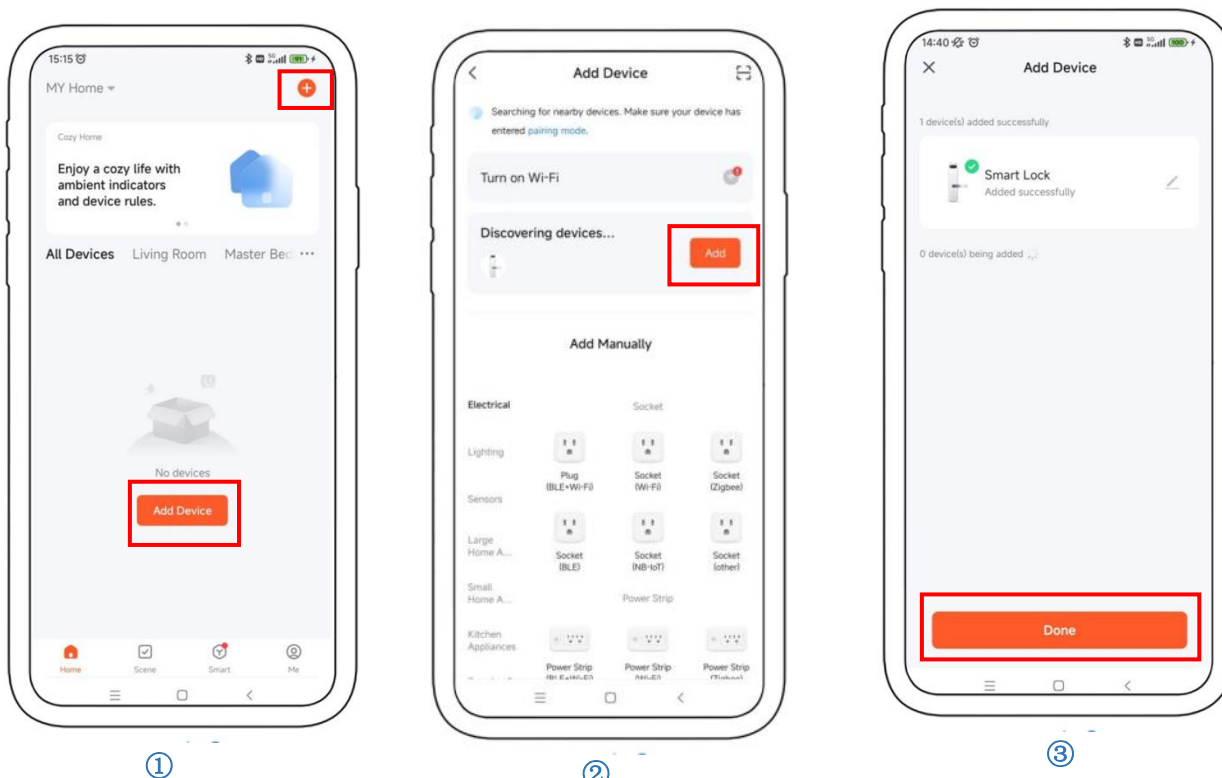
- ①If you already have an account,choose “Register with Existing Account”and enter the log in page.
- ②The system will automatically locate the current country/region you are in. Or you can choose the country/region by yourself.

#### (2) Register a new account



Register a new account with your mobile number or email.

## 4.4. Pair the lock with APP

1. Tap Add Device on the Home page or "+" in the upper right corner of the page to enter the Add Device page. (Refer to picture ①)
2. The lock needs to be added by the app after entering the add mode. Generally, a lock that has not been added, as long as the lock keyboard is touched, it will enter the add mode. After searching for the door lock, click "Add" (Refer to picture ②)
3. Click "Done" to add. (Refer to picture ③)



## 4.5. APP unlock

Touch "  " to unlock, or long press "  " to lock.

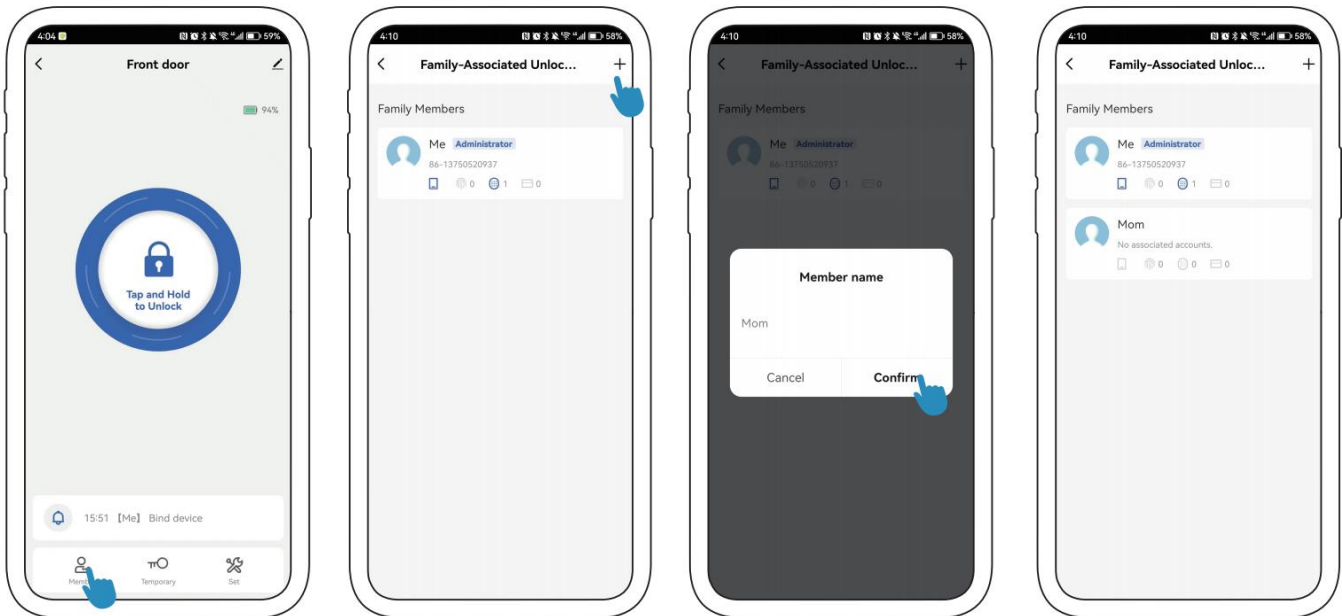
(Your phone needs to be within three meters of the lock)



## 4.6. User Management


### 4.6.1. Add New Members

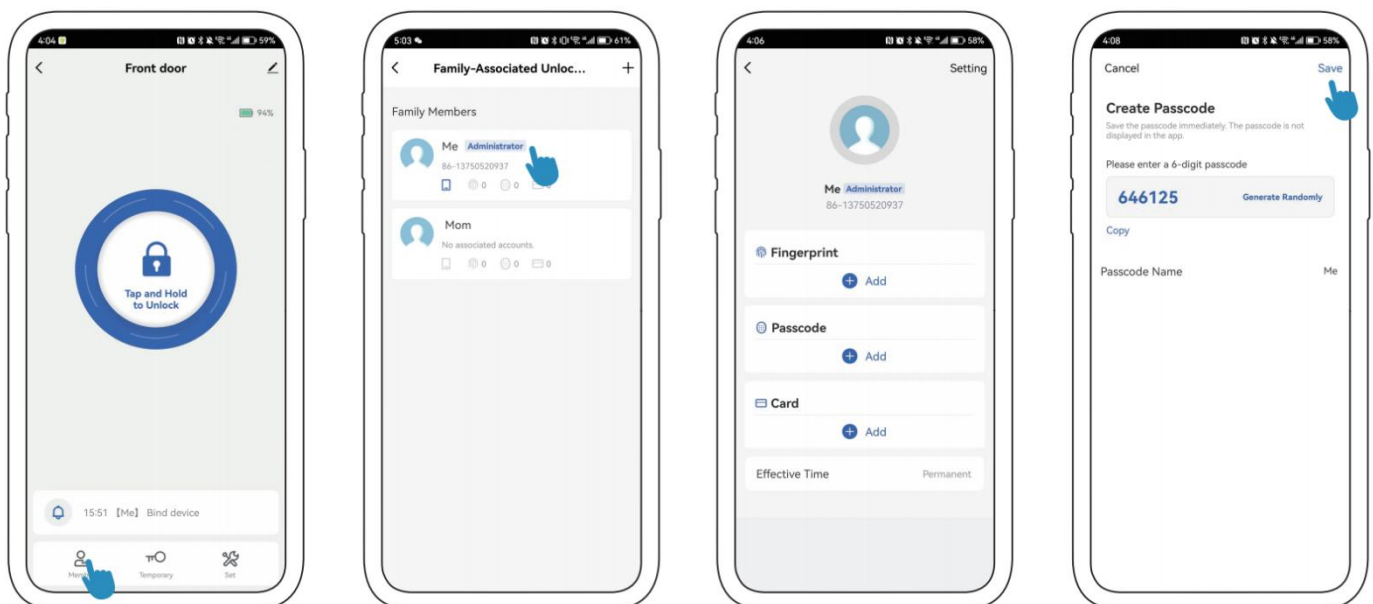
- 1 Touch **"Member"** on App.
- 2 Click the **"+"** at the top right to name the member.



### 4.6.2. Add New Members

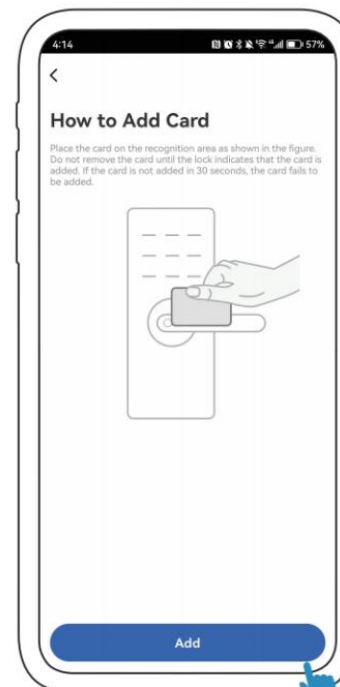
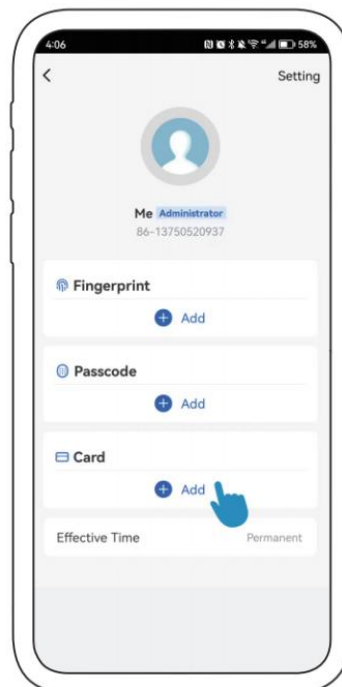
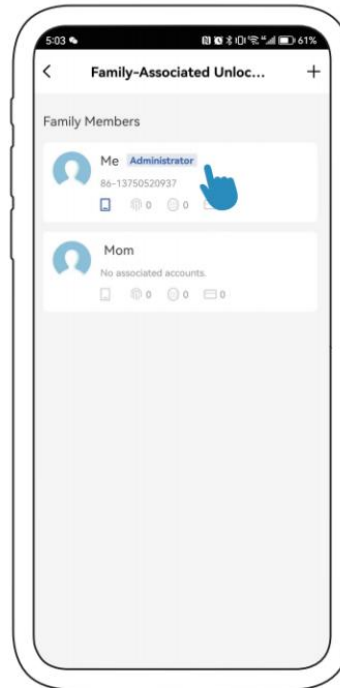
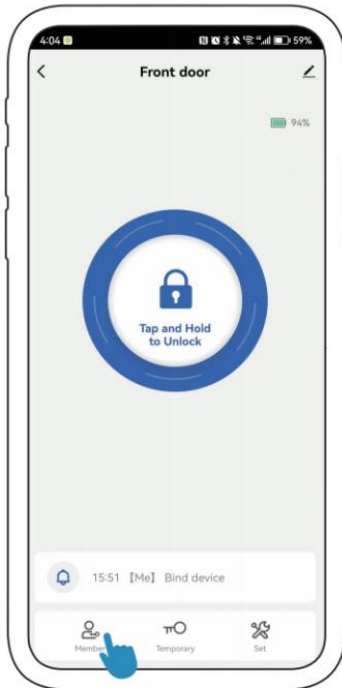
- 1 Touch **"Member"** on App.
- 2 Click the member you want to add a passcode.

 **Warm Tips:** Please save your user passcodes in time since they cannot display on the app.



### 4.6.3.Add card

- 1 Touch "**Member**" on App.
- 2 Click the member you want to add card.
- 3 Place a card to the Card Detection Area.

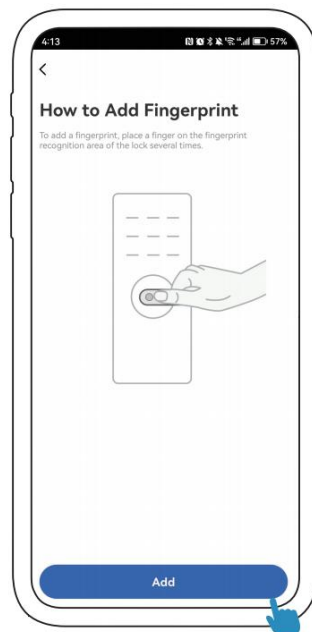
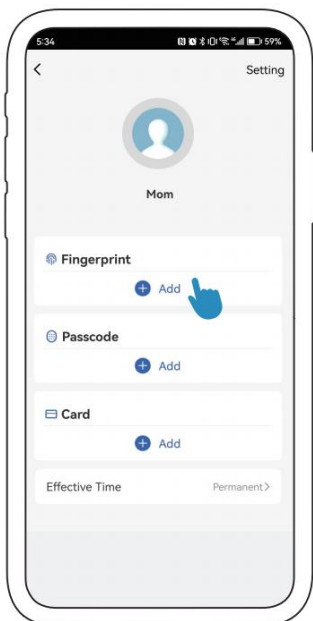
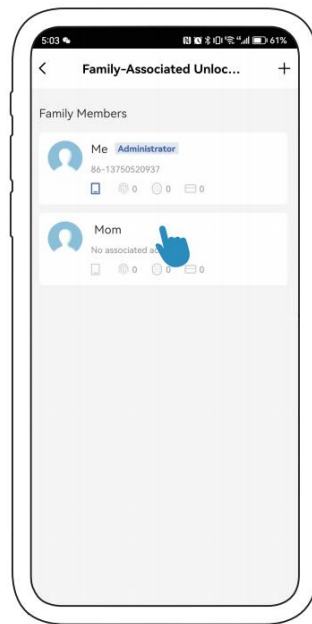
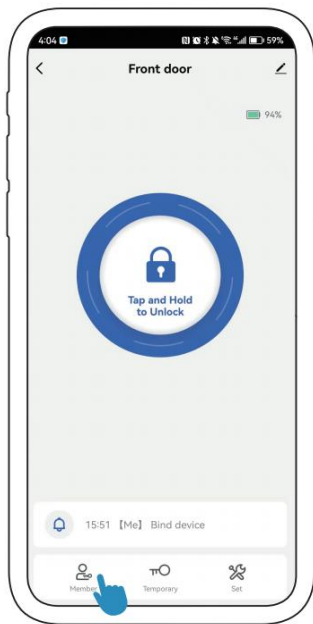


## 4.6.4.Add Fingerprint

- 1 Touch **"Member"** on App.
- 2 Click the member you want to add a Fingerprint.
- 3 Place your finger on the fingerprint reader as prompted by the App.

### Warm Tips:

For the elderly and children or people with lighter fingerprints, create more fingerprint files and enter different angles of their fingerprints, which will help improve the fingerprint recognition rate.



## 4.6.5. Authorize APP Permission

1 Select the member you want to authorize APP permission, click **"Setting"** on the top right to bind the new member's account.

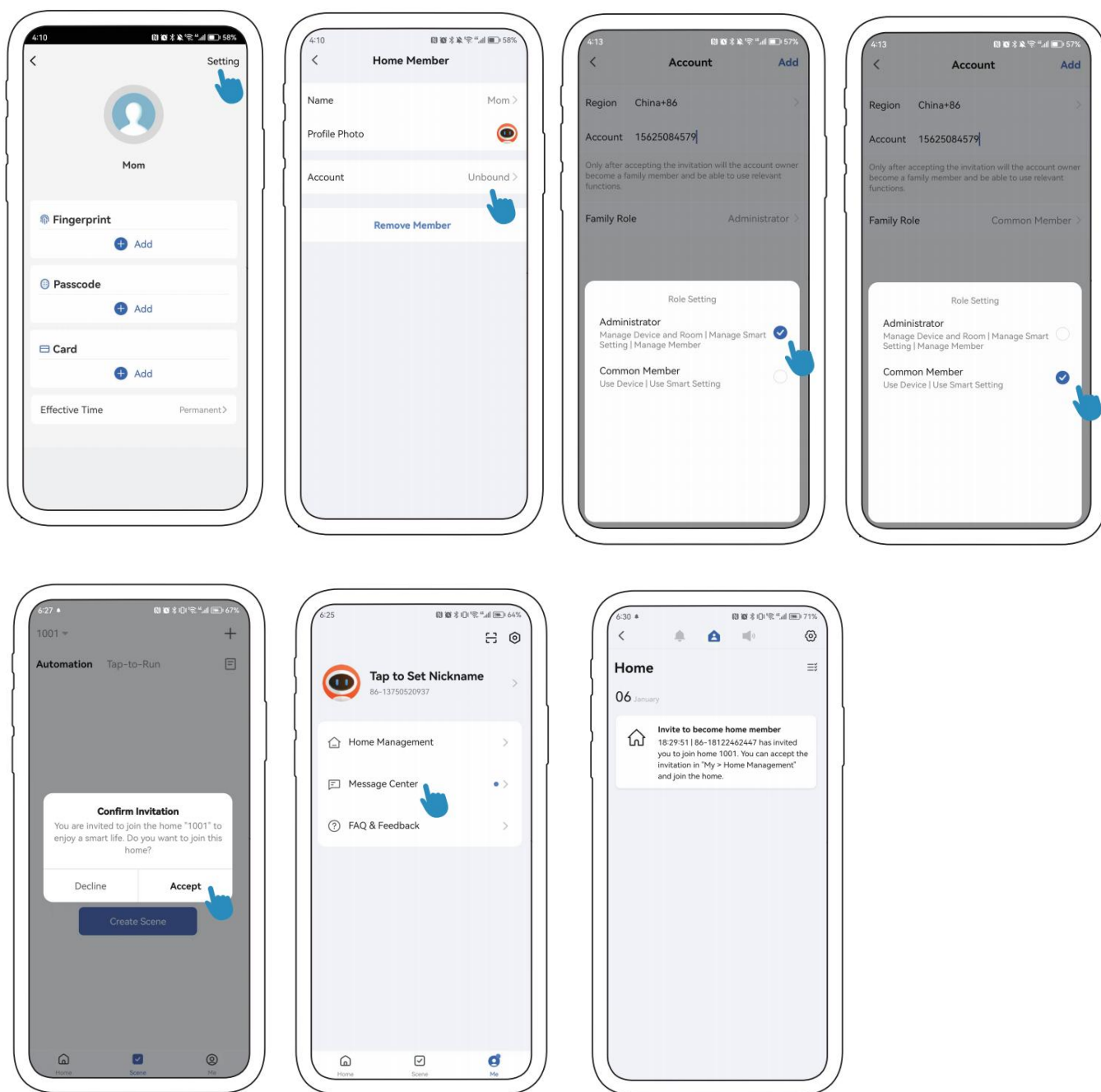
2 Choose to authorize as Administrator or Common Member together to manage the lock.

3 The authorized user needs to accept the invitation on their app.

Open the app, click to accept directly, (Refer to pictures 4-7)

or check it in the message center, (Refer to pictures 4-8 & 4-9)

(The members must be download the App and registered an account first).



4-7

4-8

4-9

## 4.7. Generate Temporary Passcode

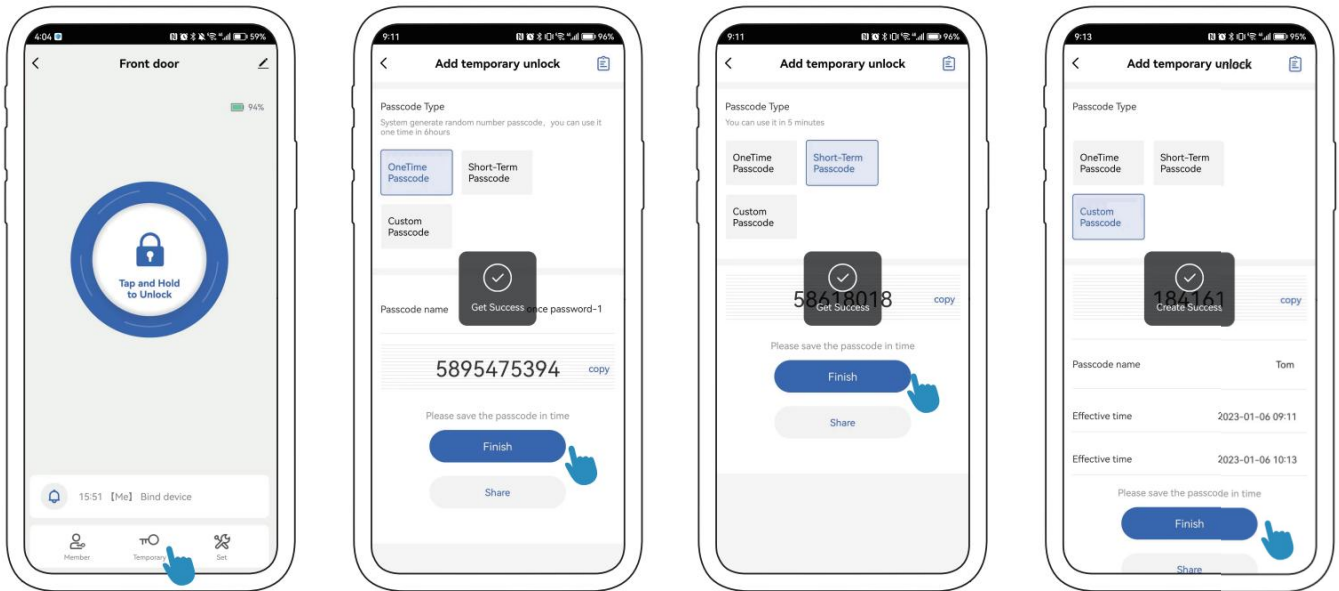
Touch **“Temporary”** to add a user code. There are 3 different passcode types to choose from.

You can enter the passcode you generated on the door lock keypad.

Please do not forget to enter "✓" after the passcode to confirm the unlocking.

**Notes: To protect privacy and security, the passcode will not be displayed on the app.**

**Please save your passcodes in time.**



## 4.8. Unlock Record

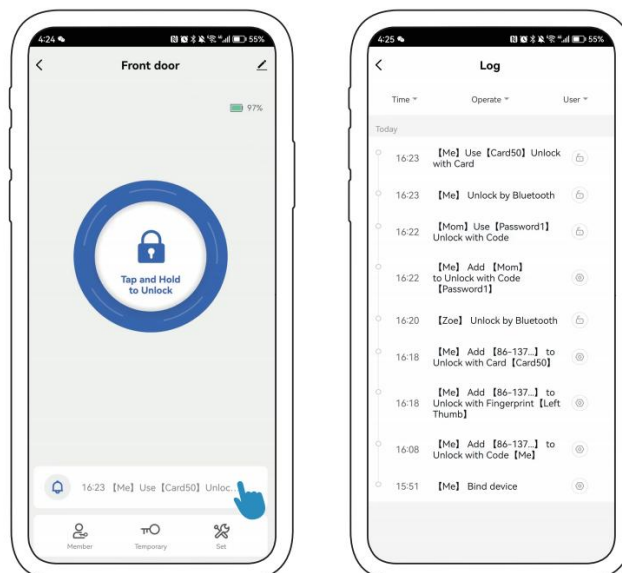
1 Click on the display box at the bottom of the app home page to view the user's records.

You can select the records you need to find based on time, operation, and user.

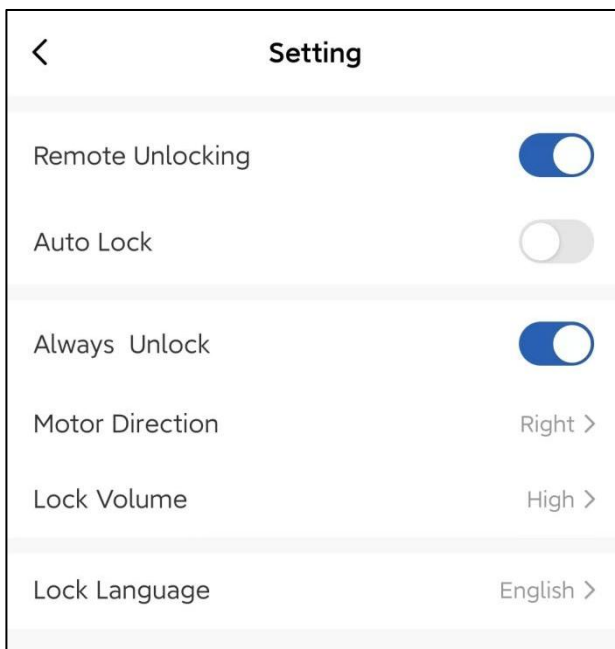
2 Update door lock records

(1) Your phone near to the lock with Bluetooth communication distance(3 meters). Then you can update and view all unlocking records;

(2) Beyond the Bluetooth distance, you need to connect the extra Wi-Fi Gateway (NICE DIGI sold separately) to remotely update and view all unlocking activities of the door lock.



## 4.9.Set



**(1)Remote Unlocking:** Turn on “remote unlockint” to allow remote unlocking with gateway.

**(2)Auto Lock:** Turn on "Auto Lock", you can set the lock time after unlocking.

**(3)Always unlock:** Turn on "always unlock", which means that the lock will remain unlocked after unlocking.

**(4)Motor Direction:** Please set the motor direction to left/right according to the actual door opening direction.

**(5)Lock Volume:** Can be set to low, medium and high.

## 5.Remote Unlock via WiFi (Option)

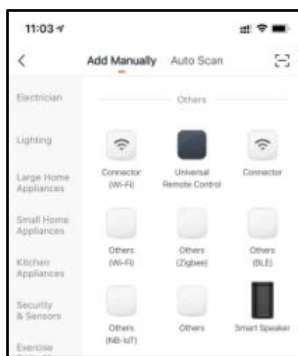
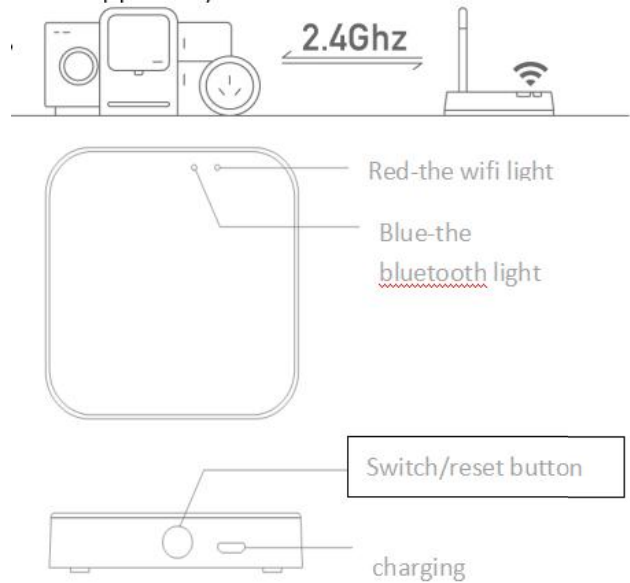
### 5.1.Add bluetooth Gateway

1.Electrify the gateway.The phone turns on Bluetooth and connects to 2.4g Wi-Fi (note that if the router supports both 2.4g and 5G modes, the phone must be connected to a 2.4g network; 2.4g and 5G hybrid modes are not supported).

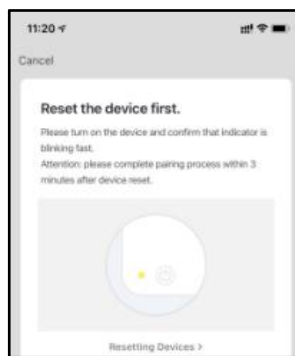
2.After the gateway is powered on and stable, confirm that the distribution network indicator light (blue light) is in the state of blue.If the indicator is in other state, long press the reset button near the power jack until the blue light is always on. The positions of the indicator and the button are as shown in the picture.

3. Click the "Add Device" button or the "+" in the upper right corner -- "Select device type" gateway and Others "--" Wireless Gateway (Bluetooth) ", as shown in picture 1.

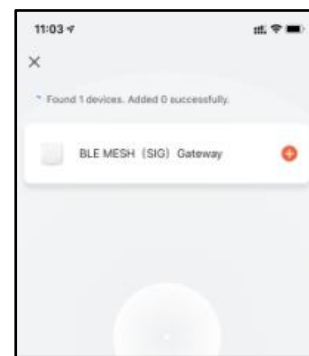
4. As shown in picture 2, reset the device according to the prompt, confirm that the red indicator flashes, search for the device according to the prompt and complete the addition (as shown in picture 3, 4 and 5).



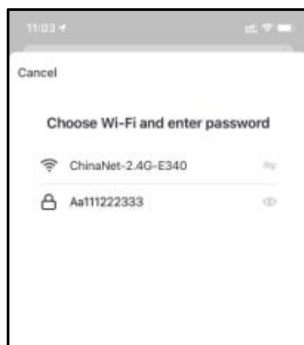
1



2



3



4



5

## 5.2.Add door lock to the Bluetooth gateway

There are two ways to add bluetooth door lock device under bluetooth gateway:

**Method 1:** Enter the Bluetooth Gateway Device APP panel (as shown in picture 1), select add in the list, and jump to the list of Bluetooth door lock devices that have been added (as shown in picture 2);

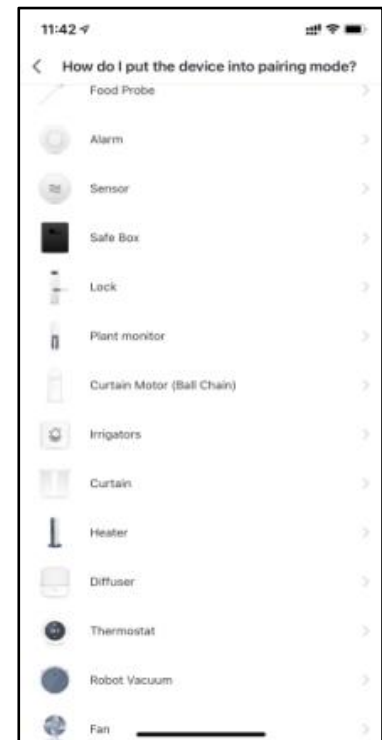
**Method 2:** Select the new device to search, select the "door lock" sub-device (as shown in picture 3), and start the bluetooth door lock distribution network process



1



2



3

### Note :

1. The lock can be opened using default code 123456 followed by # in trial mode
2. When the voltage is lower than 4.6V, the lock will automatically alarm every time. After the alarm, the lock can be unlocked for 200 times. After the number of times, the delay time of each lock opening will be 2 seconds.

## 6.FAQ

1) How to read operation records?	In the Records of the main interface.
2) Why can't I unlock it after open the passage mode	You need to perform an unlock verification in any method, then the passage mode will take effect.
3) What is the purpose of Auto Lock	You can set how long to lock after unlocking
4) After installation, touch sensing keyboard, screen no respond	<p>a) In this case, first check that the positive and negative electrodes of the battery have been installed upside down, whether the battery has enough power</p> <p>b) Remove the back panel and see if it's connected</p> <p>c) To eliminate the above situation, you need to remove the lock ,check whether the wires of the lock body are squeezed, and the re-wire</p>
5) Unable to register fingerprint	<p>Check the fingers for dirt or wear, check the fingerprint head on the lock for dirt and oil stains, etc.</p> <p>Check to see if the fingerprint is working properly(Press to see if there is any responds.</p>
6) What is the reason why the smart lock consumes fast power?	<p>a) Large standby power consumption</p> <p>b) Short circuit</p>
7) There is no response to pressing the handle on outside the door, and there is unlock normally on inside the door, but the verification is normal, and the motor is normal.	It may be the triangle direction on the clutch was error, please check correction.
8) How many times will the password be locked? How long is it locked?	Enter the wrong password more than 5 times in a row, the keyboard is locked for 90 seconds

# Guarantee

Customer Name: \_\_\_\_\_

Customer Calls : \_\_\_\_\_

Purchase Date : \_\_\_\_\_

Product Name : \_\_\_\_\_

Product Model : \_\_\_\_\_

## Note:

- ① Please keep this card so that you can use it when you need warranty service.
- ② We provide you with a one-year warranty from the date of purchase.
- ③ This warranty service is valid for customers in any country in the world.